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CENTRAL FAX CENTER****IN THE UNITED STATES PATENT AND TRADEMARK OFFICE APR 19 2004****CERTIFICATE OF TRANSMISSION**

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Thomas Zell

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Thomas Zell (Signature)

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Application No. : 09/682,489
Filed : 9/7/2001
Inventor(s) : Michael G. Lamming et al.
Docket No. : D/A0849Q
Confirmation No. : 4147
Examiner : Uttam Kumar
Art Unit : 2157
Title : METHOD AND APPARATUS FOR PROCESSING
DOCUMENT SERVICE REQUESTS ORIGINATING
FROM A MOBILE COMPUTING DEVICE
Customer No. : 25453

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT

Sir:

In response to the Office Action of December 18, 2003, please amend the
above-identified application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which
begins on page 4 of this paper.

Remarks begin on page 11 of this paper.